



U.S.ARMY



Acquisition Logistics and Technology Enterprise Services and Systems (ALTESS)

**AFCEA Belvoir Industry Days
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Current Operations



ALTESS is Much More Than a Brick and Mortar Data Center

Customer Base (Reimbursable)

- 100 Currently hosted customers at different Host levels NIPR, SIPR, and DREN from across the DOD

Facility

- 40,000 SQ FT Earth Harden Data Center
- 4.5 Mega-watts of power with redundant backup
- Dual redundant OC-12's, 1 OC-3 (upgradable to OC-48 or OC-192)

Application Services, Modernization and Sustainment

- Provide lifecycle application support for application assessment, remediation, modernization and sustainment of Army and DoD applications. (Customers; AcqDemo, SOCOM, Epubs)

ALTESS Service Desk

- Provide 24x7x365 capability.
- Manage over 1,000 incidents and over 200 change requests per month

Requirements

- Army Directive 2016-38, designated ALTESS as a Modernization Hub for the Army



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ARMY IT SERVICE BUSINESS!**





Current Services Contract



- Awarded off of Information Technology Enterprise Solutions - 2 Services (ITES-2S)
- Contract #: W91QUZ06D0010-2T01
- Period of Performance (PoP) Base+3 option years awarded 2 SEPT 2017, PoP end date May 2020. Base year was only 6 months to line up with ITES-2S ordering period
- Contracting Office: ACC-New Jersey
- Incumbent: IBM, currently there are 200 +/- FTE's working both on-site and remotely
- Supports 100 +/- Applications on premise





Future Service Contract



- Planned to award off of Information Technology Enterprise Solutions - 3 Services (ITES-3S)
- Period of Performance (PoP) Base+4 option years May 2020-May 2025
- Contracting Office: ACC-New Jersey
- Place of Performance: Primarily Radford, VA (will not include LMP support in Chambersburg), but there are other remote workers, only a few requirements to be on-site
- Supports both on premise applications and support to applications owners migrating to the commercial cloud. Managed Services will be a part of the re-compete
- Contract Type: Proposing a Hybrid of CPFF (current) with potential FFP CLINs, Best Value-Trade Off
- Looking at including a demonstration of migrating a specific application to the a commercial cloud provider along with cloud tools





How Can Industry Help us?

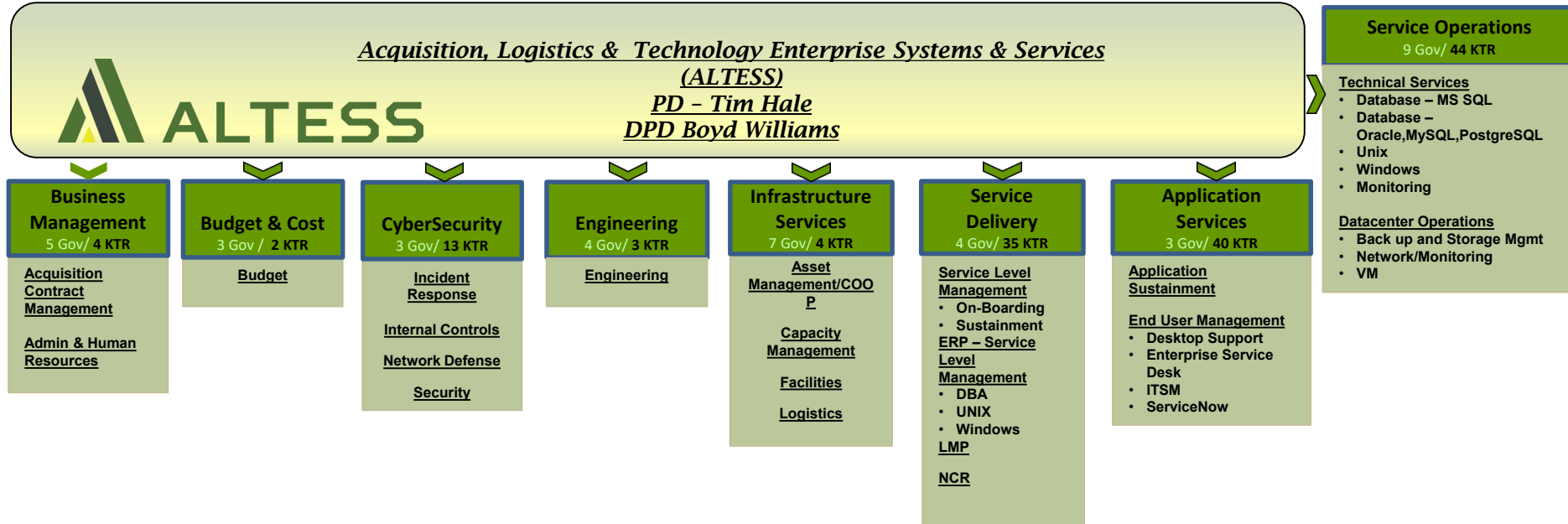


- Provide us a better way of procuring IT services while in a hybrid environment supporting both on-premises and off-premises applications
- How to lower labor cost by automating processes and providing process efficiencies
- Showing the ability to be flexible with the pace of evolutionary IT processes and technologies





Current Org Chart



50+ are working off-site; however, LMP labor (30+) will not be a part of the follow-on contract





Functional/Technical Areas




Functional/Technical Area	Current Metric (as of 17 OCT 2015)
Number of physical servers	1532 servers
Number of virtual servers	2500 servers
Number of programs supported	100 systems
Number of end-users	1 million + users
Number of Customer Service-Level Agreement	63 SLAs
Number of contract procurement actions per year	200 contract packages and modifications
Number of Purchase Requisitions (non-contract) per year	400 PRs
Number of Service Desk Incidents Managed	1000+ per month
Number of software assets	approx. 16,000
Number of hardware assets	approx. 3800
Contract staff	Radford, VA: 140 Chambersburg, PA: 34 Ft. Bragg, NC: 1
Projected manpower variability	Approx. +/- 25% per year(1)








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